GENERAL TERMS AND CONDITIONS OF FREIGHT FORWARDING SERVICES OF UAB ONZE

1. APPLICATION
   1.1. These General Terms and Conditions of Freight Forwarding Services (hereinafter referred to as the "Terms and Conditions") shall apply to all Contracts concluded between UAB Onze and the Customer and shall be binding on all Customers, regardless of the specific Services provided to individual Customers, provided that the Contract expressly refers to these General Terms and Conditions. Deviations from these General Terms and Conditions shall only be valid if such deviations are expressly approved in writing by the Parties in the Contract.
   1.2. Subject to the provisions of these Conditions, orders placed by e-mail or by an information technology system shall be deemed to have the same legal effect as contracts concluded in writing, except where a contract is required by law to be in writing.
   1.3. By placing an order or entering into a Contract, the Customer confirms that he/she has read and does not object to these General Terms and Conditions.

2. CONNECTIONS
   2.1. "Confidential Information" means the terms and conditions of the Contract, all documentation and any other information relating to the Contract and its performance, the activities of the Parties, which is made available orally or in writing by one Party to the other Party, or which comes to the knowledge of a Party after the conclusion of the Contract or in the course of the performance of the Contract. Confidential information shall not include information that was publicly known prior to the conclusion of this Agreement; has come to the knowledge of the Party from specified third parties who are not bound by any obligation of confidentiality; is independently developed by the Party; or is not considered confidential under applicable law.
   2.2. Contract means any contract between the Freight Forwarder and the Customer for the provision of a freight forwarding service. In certain cases, provided that this is not contrary to applicable law, the conclusion of the Contract may also take another form, for example, if the Client and the Freight Forwarder agree on the basic terms of the services by e-mail or other means. The Contract consists of the Order and these Conditions, unless otherwise agreed between the Parties.
   2.3. Freight Forwarding Services - the services provided by the Freight Forwarder to the Customer under the Contract, subject to these General Conditions, including, but not limited to, stevedoring, customs brokerage and other services.
   2.4. Order - a document submitted by the Customer to the Freight Forwarder containing specific information about the specific services requested by the Customer. The Order shall be deemed accepted and executable when the parties have agreed on all the details of the provision of the services and the Freight Forwarder has confirmed this to the Client. In the Order, the Customer shall specify the required cargo data, the loading, dispatch and destination points, the mode of transport, the need for cargo insurance, the desired timeframe for the performance of the services, the necessity of cargo handling and other conditions.
   2.5. Customer means any natural or legal person who has entered into a Contract with the Freight Forwarder.
   2.6. Forwarding agent - UAB Onze



2.7. Loading Services - storage services provided by the Freight Forwarder of the Customer's properly packed cargo and handed over to the Customer. Depending on the packaging of the cargo and the requirements specified by the Customer, the Freight Forwarder may also provide unloading, loading, sorting and marking services. The specific cargo handling services to be provided to the Customer and their rates shall be specified in the Contract and/or the Order.

3. ORDERING SERVICES

3.1. The Services shall be ordered by the Parties through the execution of an Agreement and/or an Order, which shall clearly specify the specific Services to be ordered and other specific terms and conditions for the provision of the Services.

4. OBLIGATIONS OF THE PARTIES

4.1. Forwarder:

4.2. The Client entrusts, and the Forwarder undertakes to provide, for remuneration, at the Client's expense, freight forwarding services to the Client.

4.3. The specific conditions for forwarding the Customer's cargo (cargo, route, rates, etc.) shall be set out in a separately signed one-off service order.

4.4. Informs the Customer of the location of the cargo along the entire transport route.

4.5. Has the right to unilaterally determine the billing procedure if the Client breaches the contract.

4.6. The Freight Forwarder shall have the right to use third parties to fulfil its obligations under the Contract. In such case, the Freight Forwarder shall be liable to the Customer for the acts of third parties.

4.7. The Freight Forwarder is obliged to act as intermediary for the insurance of the Cargo only if the Customer so requests in writing. The Customer shall bear the entire cost of insuring the Cargo.

4.8. The Freight Forwarder is liable for damage to the Cargo caused by the Freight Forwarder's gross negligence or wilful misconduct.

4.9. The freight forwarder's liability is limited by international conventions and treaties. The Freight Forwarder shall be liable to the Customer in respect of the carriage of the Goods only to the extent that the actual carrier is liable to the Freight Forwarder.

4.10. Insures itself against civil liability for an amount not less than 250 000.

4.11. Indemnify the Client for damages resulting from the non-performance or improper performance of this Agreement.

4.12. The Freight Forwarder shall not be liable for any damage caused by the inadequate quality or quantity of the Goods or by any misstatement of their particulars, or by any failure to inform the Freight Forwarder adequately of the composition, quantity or other characteristics of the Goods (including any inaccuracy or incompleteness of the particulars provided by the Customer). The Freight Forwarder shall not be liable for any damage or loss of the Goods caused by natural conditions (e.g. wind, snow, rain, sun and other conditions or environmental factors such as humidity, heat or cold) or by the physical characteristics and resistance of the Goods. In any event (except for the Freight Forwarder's willful acts or omissions) the Freight Forwarder's liability for non-performance or improper performance of the Contract shall not exceed the total price of the Services.

4.13. When the Customer has requested the Load Handling Services, to provide the Services in a proper and diligent manner, in accordance with the terms, conditions and/or requirements set out in these General Terms and Conditions and/or the Contract.

4.14. After the Customer has ordered the Cargo Handling Services, to accept the Customer's cargo packed and handed over to the Freight Forwarder for storage on demand or within the time limit stipulated in the Contract in accordance with the procedure and time limits set out in the General Conditions and/or the Contract.

4.15. Customer rights and obligations:



4.16. Ensures that the cargo is properly prepared, packed and secured, except when instructed in writing by the Freight Forwarder.

4.17. Pay to the Forwarder the remuneration agreed between the Parties for the carriage of the goods and/or the organisation of the carriage and/or the services rendered.

4.18. Indemnify the Freight Forwarder in accordance with these Conditions for any additional costs incurred by the Freight Forwarder in the performance of the Contract or Order. Additional costs may include, but are not limited to, costs related to unforeseen delays, detentions, handling work, special handling requirements, increased or additional charges by actual carriers, compliance with changes in legislation and any other circumstances beyond the Freight Forwarder's control, which the Freight Forwarder shall document.

4.19. Provides the Freight Forwarder with instructions for the storage, handling, transportation and preservation of perishable cargo and cargo whose special characteristics may cause damage to other cargo, persons or the environment.

4.20. The Client undertakes to provide the Freight Forwarder with all information and documents necessary for the Freight Forwarder's proper performance of its obligations under the Contract, and to ensure that such information and documents are true and correct. The Parties agree that accurate information about the Cargo, its parameters, storage and transport conditions is necessary for the proper performance of the Contract.

4.21. The Client shall indemnify the Freight Forwarder against any loss suffered by the Freight Forwarder as a result of the Client's failure to perform or improper performance of the obligations set out in Clause 4.17 of this Agreement.

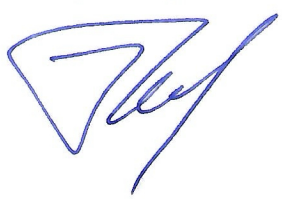
4.22. Failure to deliver the cargo on time or failure to use the containers or vehicles provided shall result in the payment to the Freight Forwarder of a penalty for each day of delay or failure to use a container or vehicle, except in the case of force majeure, suspension or limitation of the carriage of goods on certain routes as provided for by the transport laws, or in any other case provided for by the transport codes or other laws.

4.23. The claimant shall not be entitled to withhold payment of the amount of the claim pending final settlement of the claim.

4.24. The Customer shall ensure that the Cargo is delivered to the Freight Forwarder which, at the time of delivery/transfer and at the time of performance of the Contract, complies with all the characteristics set out in the Contract, and the actual weight and quantity of the Cargo at the time of delivery/transfer corresponds to the weight and quantity stated in the Cargo Transport Documents. In the event that the Cargo at the time of delivery/transfer does not comply with any of the characteristics set out in the Contract and/or its actual weight or quantity at the time of delivery/transfer does not comply with the weight or quantity specified in the Cargo Transport Documents, the Freight Forwarder shall have the right not to take delivery of the Cargo and/or not to provide the Services, pending written agreement between the Parties as to the further action to be taken, and during the said period the entire risk of loss and damage, including the cost and any other expenses or losses arising in connection with the same, shall be borne by the Client. Any subsequent acts or omissions of the Forwarder shall not remove the Customer's liability for the Customer's failure to perform or misperform the Customer's obligations hereunder. In all cases, a decrease in the weight of the Cargo during the performance of the Services (in the absence of wilful misconduct on the part of the Freight Forwarder) not exceeding 5% shall be deemed to be a natural loss, for which the Customer shall not have any claim or demand against the Freight Forwarder.

4.25. The Customer acknowledges and accepts the Freight Forwarder's right to refrain from executing an Order placed by the Customer if the Customer is more than 7 (seven) calendar days late in fulfilling its payment obligations.

4.26. On collection of the cargo, together with the Freight Forwarder's representative, inspect and examine the cargo and note any defects/damages to the cargo to be collected. The Customer shall have the right to claim against the Freight Forwarder within 30 calendar days. The claim must be substantiated with supporting and supporting documents.



4.27. If the Customer is in breach of the payment terms set out in the Contract, the Customer shall have the right to withhold the Cargo or any documents relating thereto until payment in full has been made, or to sell the Cargo and use the proceeds to settle the Customer's debt and/or suspend the provision of the Services. Any and all adverse consequences, costs, expenses, losses, demurrage, delays, claims by the Carrier or others arising out of or in connection with late payment, failure to provide or suspension of the Services shall be borne by the Customer.

5. GENERAL PROVISIONS ON LIABILITY OF THE PARTIES

5.1. The Parties shall be liable for non-performance of their obligations under these Conditions and/or the Agreement in accordance with these Conditions and/or the Agreement and/or the laws of the Republic of Lithuania.

5.2. If the Order, the Contract or these Conditions have been breached as a result of non-performance or improper performance of the contract of carriage, the liability of the Freight Forwarder to the Customer shall be determined in accordance with the same rules as those applicable to the Freight Forwarder in respect of the Carrier.

5.3. The Party whose acts and/or omissions cause the other Party to suffer loss shall be liable to compensate the other Party for any loss suffered by it, except as otherwise provided in individual clauses of these Conditions and/or the Agreement.

5.4. The Freight Forwarder shall be excused from the performance of its obligations if the Customer fails to perform its obligations under these Conditions, the Agreement and/or the Order.

5.5. The terms of the Bill of Lading (including the terms of the container lines with regard to container demurrage, pick-up/return time, etc.) apply to the carriage.

5.6. The terms of the CMR Convention apply to carriage by road.

5.7. The Warsaw Convention, the IATA rules and the Montreal Convention apply to air carriage.

5.8. The SMGS/CIM Conditions of Carriage for International Carriage of Goods by Rail apply.

5.9. In the event of termination or expiry of the Contract, the financial obligations shall remain in force until full payment for the services rendered.

5.10. The Customer warrants and shall be liable to the Freight Forwarder that neither the Goods nor the persons directly or indirectly involved in the supply chain of the Goods are on any list of sanctioned goods or sanctioned entities approved by international law. In the event of such circumstances, the Customer must immediately inform the Forwarder in writing.

5.11. If, after the order has been agreed between the Forwarder and the Customer, the line or other sea, air or land transport entity actually scheduled to carry the goods changes the planned sailing or transportation schedule or route, delays in the course of the carriage, due to lack of space or other reasons beyond the control of the Freight Forwarder, does not accept the cargo on board the ship, aircraft or train or transports it by another ship, aircraft or train, the Freight Forwarder shall not be liable for any additional costs and losses arising from (in connection with) the above circumstances (e.g. (e.g. failure of the cargo to depart by the time stated in the Letter of Credit, late arrival of the cargo, etc.)

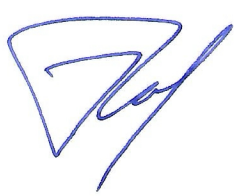
5.12. The Customer will bear all expenses incurred by the Forwarder in the event of a General Emergency and will provide such security for any claims as the Forwarder or the carrier may require.

6. PAYMENT FOR SERVICES

6.1. The amount of the service fee and the payment procedure shall be set out in the Order or by separate written agreement.

6.2. Payment for the Services shall be made by wire transfer to a bank account specified by the Freight Forwarder.

6.3. The payment of the Fee shall be deemed to have been made when the money is credited to the account specified by the Freight Forwarder.



6.4. Payments shall be made in the currency specified on the invoice and, in the event that a conversion fee applies, the Client shall pay the full price of the Services and any additional conversion costs, unless otherwise provided in the Agreement.
6.5. If the Client fails to pay on time, the Client shall pay interest at the rate of 0.08% of the amount not paid on time for each day of delay.
6.6. Failure to fulfil a monetary obligation within the time limit shall constitute a material breach of the Contract.
6.7. The Freight Forwarder has the right to unilaterally change the rates for the Services in the event of unforeseen extraordinary circumstances by giving the Client written notice.
6.8. The payment of interest shall not relieve the Parties of their obligation to fulfil their obligations under these General Conditions and/or the Contract.

7. CONFIDENTIALITY
7.1. The Parties undertake not to disseminate or disclose the Confidential Information to any third party without the prior written consent of the other Party, nor to use it for purposes other than in connection with the performance of its obligations under the Agreement. The Party in breach of this obligation shall be liable to compensate the other Party for any damages suffered as a result.
7.2. It shall not be a breach of the obligations of confidentiality under the General Conditions to disclose such information to public authorities where required by law, to the Parties' attorneys, auditors, consultants, or other employees in connection with the proper performance of the Contract or the performance of the individual terms and conditions thereof. The Parties shall ensure that all persons appointed to provide the Services under the Contract shall observe the obligation of confidentiality and undertake to indemnify any person against any loss resulting from the disclosure of Confidential Information by such person.
7.3. The obligation of confidentiality shall remain in force throughout the term of the Contract and indefinitely after the expiry of the Contract, unless the Contract provides otherwise.

8. APPLICABLE LAW AND DISPUTE RESOLUTION PROCEDURES
8.1. These General Terms and Conditions and the Contract shall be governed by the law of the Republic of Lithuania.
8.2. Any dispute, controversy or claim arising out of or in connection with these General Terms and Conditions and/or the Agreement shall be settled by negotiation between the Parties. If the Parties are unable to resolve the disputes by negotiation within 30 (thirty) calendar days from the date of sending the first claim, the disputes shall be settled by the court of the Freight Forwarder's registered office in accordance with the procedure provided for by the legislation of the Republic of Lithuania. In the event that the Customer is a Consumer, the exclusive territorial jurisdiction set out in this clause shall not apply and the dispute shall be settled in accordance with the procedure established by the legislation of the Republic of Lithuania.

9. VALIDITY AND TERMINATION
9.1. The Contract shall enter into force on the date of its signature and shall remain in force until the full performance of the Parties' obligations under the Contract or until the expiry of the period set out in the Contract, unless the Contract provides otherwise. In the event that the Contract is not a one-off Contract and neither Party notifies the other Party in writing at least 30 days prior to the expiry of the term specified in the Contract of its wish not to renew the Contract, the Contract shall be deemed to be automatically renewed for a further period of 1 year. There shall be no limit to the number of extensions.
9.2. Annexes and amendments to the Contract shall form an integral part of the Contract and shall be valid only if in writing and signed by both Parties.

